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ROLE PROFILE – May 2023 Title Business D Reports to Decorating	evelopment Manager Sales Manager	Brand Location	Kent Blaxill Field Based aligned to relevant Branches
Role and context	Need to do	Role Capabilities	Personal Attributes
Purpose	Outputs	Key Performance Indicators	Focus on Results
This role's purpose is to grow sales within our existing customer base, providing a bespoke service to our 'Top 5' customers per branch, develop a further 15 growth potential customers per branch and also drive new business into the branches. Context Kent Blaxilll is a one-stop shop for painting and decorating supplies, materials, tools and accessories. With over 80 years of combined experience, we provide a huge range of tradequality paints and painting accessories from all the major brands to both a Trade and retail customer base Relationships Suppliers and Customers Regional Managers Branch Managers Paintwell/KB/Promain BDM/SR Teams Paintwell/Kent Blaxill Head Office teams	 Drive growth across the relevant brand in all form of paint provision, including designer, decorative and industrial. Through close engagement with customers, drive sales generation plans to ensure we are the first choice for painting and decorating supplies with our existing customers. Provide a tailored solution to each branch's 'Top 5' customers, ensuring best experience and sales growth. Create a clear plan to develop the 15 growth potential customers as identified by each branch, looking to increase share of wallet. Work closely with Branch Managers and other Sales Rep teams to ensure opportunities are identified, followed up and secured and best practice is shared. Establish and build close working and proactive relationships with regional contacts from supplier/manufacturers to gather lead opportunities. 	 Sales budget for the area Customer Accounts growth both new and existing Share of Wallet per branch Experience Sales experience in the Painting and decorating industry Strong sales acumen and general account management skills Paint Specifications systems Lead Generation/Customer Relationship Management (CRM) systems 	(Consistently delivers results that directly impact business success in line with business goals) Independent thinking (Sales focused individuals who can operate with a large degree of autonomy to operating in a multi-site environment) Relationship Management (Builds mutually beneficial business relationships with internal and external stakeholders in a collaborative manner) Influencing (Gains trust and respect from others by consistently delivering on commitments, acts with integrity and encourages 'buy in' through their behaviour) Cross - functional Impact (Works cooperatively, listens to learn from others perspective, proactively challenging and puts corporate goals ahead of individual gain) Decisiveness (Displays confidence and stability when faced with difficult, crisis situations requiring decisions to be made quickly, effectively, and appropriately)